

收件人 浙江正泰电器股份有限公司各区办、各经销商、各终端客户

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## 主题

关于 RT28N-32(X)系列熔断器支持件（底座）铆钉材质更改的通知

### 尊敬的客户：

您好！正泰致力于成为全球领先的智慧能源解决方案提供商，一直坚持技术创新，提升客户价值。

首先感谢您选择正泰RT28N-32(X)系列熔断器。为进一步提升品牌形象，更好地为客户服务，不断优化客户使用体验，持续提升客户服务质量。因工艺改进，我司已将RT28N-32(X)系列熔断器支持件（底座）的铜铆钉改为铝铆钉，改进后产品技术参数及性能保持不变，请放心使用。具体更改内容详见附页说明。

更改后的产品将于2026年6月30日起开始实施销售，由于各地经销商库存量的不同，在切换期间可能会在一段时间内出现同规格的新老产品共存，敬请放心使用。给您带来的不便，敬请谅解。我司将不断努力，以更好的产品品质和服务回馈您的信任与支持。

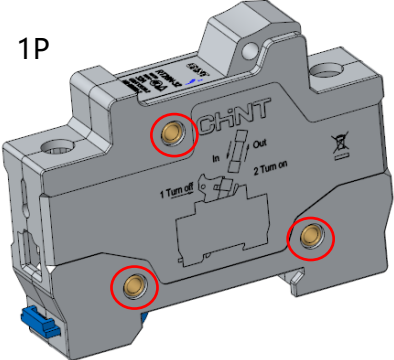
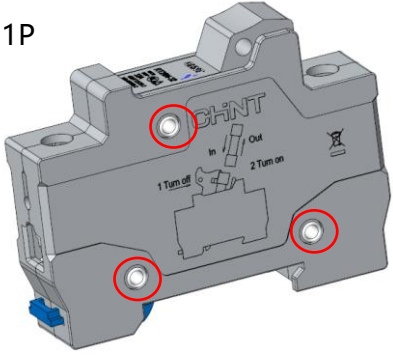
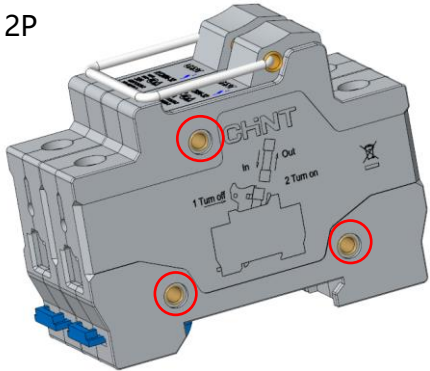
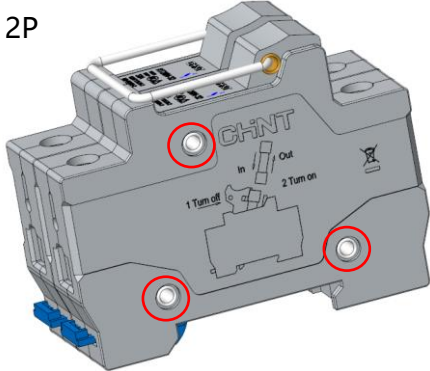
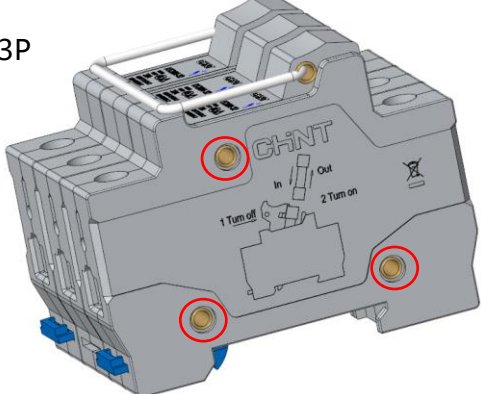
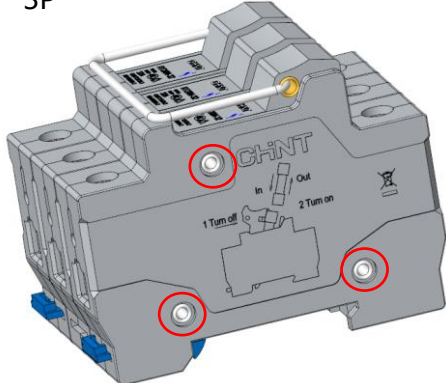
**如有任何产品问题，请拨打400-817-7777或登录正泰客户服务微信小程序【人工在线客服】。**

**客户服务团队竭诚为您服务，感谢您对正泰的信任与支持！**

浙江正泰电器股份有限公司市场部

2026年5月28日

附页:

更改内容	更改前示例	更改后示例
铜铆钉改为铝铆钉	<p>1P</p>  <p>Diagram of a 1P terminal block before modification. The terminal block is shown in a perspective view. Three copper rivets are highlighted with red circles: one on the top terminal, one on the bottom left terminal, and one on the bottom right terminal. The device has 'CHNT' branding and 'In'/'Out' labels with '1 Turn off' and '2 Turn on' instructions.</p>	<p>1P</p>  <p>Diagram of a 1P terminal block after modification. The same terminal block is shown, but the three rivets highlighted with red circles are now silver, indicating they have been replaced with aluminum rivets.</p>
	<p>2P</p>  <p>Diagram of a 2P terminal block before modification. The terminal block is shown in a perspective view. Three copper rivets are highlighted with red circles: one on the top terminal, one on the bottom left terminal, and one on the bottom right terminal. The device has 'CHNT' branding and 'In'/'Out' labels with '1 Turn off' and '2 Turn on' instructions.</p>	<p>2P</p>  <p>Diagram of a 2P terminal block after modification. The same terminal block is shown, but the three rivets highlighted with red circles are now silver, indicating they have been replaced with aluminum rivets.</p>
	<p>3P</p>  <p>Diagram of a 3P terminal block before modification. The terminal block is shown in a perspective view. Three copper rivets are highlighted with red circles: one on the top terminal, one on the bottom left terminal, and one on the bottom right terminal. The device has 'CHNT' branding and 'In'/'Out' labels with '1 Turn off' and '2 Turn on' instructions.</p>	<p>3P</p>  <p>Diagram of a 3P terminal block after modification. The same terminal block is shown, but the three rivets highlighted with red circles are now silver, indicating they have been replaced with aluminum rivets.</p>
涉及产品型号	RT28N-32 1P/2P/3P; RT28N-32X 1P/2P/3P	